

# Requirements for OnsiteHealth Access

11/22/2010

OnsiteHealth is your secure online web portal to the NYU Langone Medical Center Community, providing personalized remote and local access to systems and information.

Two software installations are required for this access:

1. The **Juniper Network Connect client** is required to establish a secure VPN connection, which is *auto-installed* upon login to OnsiteHealth.
2. The **Citrix client** is required for access to various applications (including Outlook, Network Desktop, ICIS, etc.), which is not auto-installed, and ***must be manually installed*** by the user before logging into OnsiteHealth.

Detailed installation instructions are available to guide you through the installation processes for the Juniper Network Connect and Citrix clients. In addition, the installation instructions step through required OS, and browser security settings.

- Click [here](#) for installation instructions if you are using Windows XP
- Click [here](#) for installation instructions if you are using Windows Vista/Windows 7
- Click [here](#) for installation instructions if you are using MAC OS X (Leopard/Snow Leopard)